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Case reference: SAM/2021/00027

17th June 2021

Dear Mr Andrew Ridley,

Thank you for your request for a SAMPLE PLAN. Please see the attached documents for our full response.

Your feedback

We are committed to providing excellent customer service and continually improving our standards and we would be delighted to know what you thought of the service you have received from us. Please help us by taking a few minutes to complete the following short survey (<https://www.surveymonkey.com/r/MMOMLcustomer>).

Yours sincerely,

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